



WOW YOUR GUESTS

WITH NEC'S SMART CHECK-IN SOLUTION



Whether a guest is checking in for business or pleasure, you want to make their every experience a pleasant and frictionless one. With NEC's Smart Check-In software solution, hoteliers can streamline the check-in and out and improve their guest experience.



KEY DIFFERENTIATORS

- > **Complete Solution** - Kiosk hardware and feature-rich software with Mobile Check-In. Guaranteed quality and support from the industry leader in hospitality - NEC.
- > **Customizable Software** - Flexible and customizable user interface and application flow to fit hotel needs. The look and feel for both hardware and software are customizable to match hotel branding.
- > **ID Verification, Authentication, and Fraud Detection** - Match the guest's live photo with the picture on ID.
- > **Powered by UIP** - NEC's UNIVERGE Integration Platform handles all SW and HW interactions for Smart Check-In. New integrations for PMS, keycard encoders, and payment providers can be added easily.

- > **Multiple Hardware Options** - Table-top and floor-standing models with strong regional service support. Various options depending on hotel tier.
- > **Security** - Advanced encryption and security for Guest PII Data. Hide and purge guest PII data. Secure communication between all services.

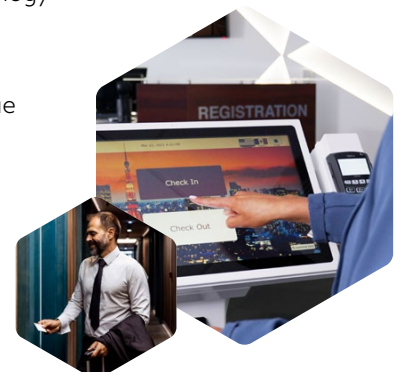


FACTS

- > **15 minutes** Is the average wait time that a guest can tolerate across the world beyond which her/his satisfaction can drop by 50% It is as low as 5 minutes for US
- > **43%** Prefer self-service check-in via kiosk
- > **71%** Are more likely to stay in hotels that offer self-service technology
- > **83%** Hotels looking for opportunities to grow nonroom related revenue
- > **86.9%** Want hotels to enforce social distancing

TRANSFORMS THE GUEST EXPERIENCE

INTUITIVE, EASY-TO-USE, AUTOMATED
INTERFACE THAT WALKS A GUEST
THROUGH CHECK-IN/ CHECK-OUT
STEP BY STEP



THE CHECK-IN AND CHECK-OUT PROCESS INCLUDES THE FOLLOWING STEPS:

CHECK-IN

Complete all check-in, registration of ID/passport photo, face check & collect key card in hotel



CHECK-OUT

Complete all check-out, check folio details, payment by credit card, email/print copy of invoice

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|---|---|--|--|
| <p>1 RETRIEVE</p> <p>Select your preferred language & click "Search Reservation Number" or "Scan Document" to retrieve reservation</p> | <p>2 REGISTER & CONFIRM</p> <p>Scan required ID/passport & confirm reservation details with face check (against ID/passport photo)</p> | <p>3 MAKE KEY</p> <p>Follow instructions to tap key card on encoder for encoding room to key card</p> | <p>4 FINISH</p> <p>Select Email / SMS / Print buttons to obtain a reminder with room number (and Wi-Fi connection details).</p> |
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FULLY SELF SERVICE PROCESS

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| <p>1 RETRIEVE</p> <p>Select one of the three options to retrieve reservation</p> | <p>2 CHECK FOLIO</p> <p>Check pre-paid payment & any balance amount to be paid</p> | <p>3 PAYMENT</p> <p>Select credit card types and swap/insert credit card into the POS terminal</p> | <p>4 FINISH</p> <p>Folio & check-out info sent to guest's email. Physical folio print-out available too</p> |
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FEATURE HIGHLIGHTS

- > A touchscreen interface, customizable with property logo and background images
- > Face matching and passport/government-issued identification verification
- > The ability to promote and allow guests to purchase additional property services before completing check-in
- > Encoded door key cards based on room assignment when a door encoder is attached
- > Seamless check-out including invoice review, key drop, and the choice of email, text, or printed receipt
- > Automated credit card payments when attached to an appropriate payment terminal
- > Seamless integration with Property Management System (PMS)
- > Advanced reports from Kiosk Admin are easily accessible
- > Increase profits, and reallocate staff to perform more value-added services

Hardware by KIOSK Information Systems

www.kiosk.com

Base Model Includes:

- > Platform enclosure metals
- > Posiflex MK3000 PC, I3 processor, 8GB DDR4 RAM, 4port USB hub, 128GB SSD
- > Posiflex 21.5" PCAP display
- > Thales Gemalto IBS AT10K OEM Document Reader
- > Digital Concepts DE5240 Card Dispenser with RFID Reader, 200 Card Capacity

Optional Components:

- > Microphone
- > Wi-Fi board and antennae
- > Storm ADA navigation keypad

More information can be found on

<https://www.necam.com/SmartWorkspace/SmartCheckIn/>



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